

The Many Benefits of Using a SPASA Member

Installing a new pool or spa is an exciting adventure. From the moment you start looking to the day your new pool or spa is filled with water, you can expect to live with a growing sense of pleasant anticipation.

If everything goes right, you'll end up with exactly what you envisioned, a sparkling pool or bubbling spa. But if things don't go right, your dreams could turn sour, with unexpected costs and heartache. The very best way to avoid this happening is to deal with a Member of the Swimming Pool & Spa Association of Victoria.

Installing a pool or spa involves a number of specialised trades and techniques, all of which need to be perfectly coordinated. It's not just a matter of digging a hole and pouring concrete or dropping in a fibreglass shell - it's much more than that. There are engineering drawings to be produced, laws and regulations to abide by, permits to be obtained, notices to build, tree removal and many pieces of equipment to be expertly matched into a system that will deliver all the convenience, safety and comfort you require.

For these reasons, it pays to make sure the builder, installer or service organisation you choose is qualified and experienced in pool and spa installation, servicing and / or pool renovations. You can ensure you're dealing with qualified people by contacting a SPASA Member.

Members of the Association are bound by a strict Code of Ethics.

A current list of SPASA Members can be found at: www.spasavic.com.au

- To become a SPASA pool builder Member, companies must provide evidence of competent trading, satisfactory consumer references, acceptable credit ratings and public liability insurance to ensure the protection of consumers.
- Applicants are also vetted throughout the industry as to their reputation and professionalism.
- SPASA Pool Builder Members must use SPASA-produced Contracts for every pool constructed or installed.
- SPASA Members have access to the latest technical training and educational programmes, all designed to ensure their staff perform with technical excellence.
- SPASA has staffed offices in all mainland States - our staff are competent to appropriately refer consumers for further assistance.
- The Association also provides a Complaints process that endeavours to arrange for a pool expert to consider technical issues.
- SPASA is the sole Victorian industry peak-body and is made up of the leading pool and spa builders, equipment and chemical suppliers and service organisations within industry.
- Members must perform all work in accordance with current Australian Standards and meet all necessary legal requirements. Members also have access to the latest technologies, devices and trade information data.